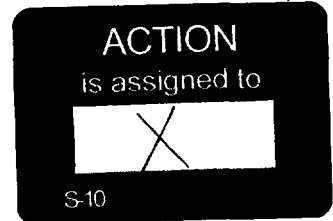


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OST 2000-7181



The Honorable Norman Y. Mineta
Secretary
United States Department of Transportation
400 Seventh Street, S.W.
Washington, DC 20590

17 October 2002

RE: Docket OST-2000-7181 - 20 79

Dear Secretary Mineta:

I am a United Airlines employee writing in **support** of United's proposed non-stop service between Los Angeles International Airport (LAX) and Ronald Reagan Washington National Airport (**DCA**). If approved, United's service would benefit not only the Los Angeles community **and** the State of California but also thousands **of** the company's hard working employees like myself.

There are many compelling reasons to support United's proposed non-stop service between Los Angeles and Washington National. While many people concentrate on the financial benefits United brings to the State of California and the **City of Los Angeles**, no **one** should **forget** that employees are behind every major business. In the **case** of United, there are thousands of us who work for the airline in the greater Los Angeles area alone. **So**, as news reports focus on the financial troubles of our company, we live it everyday. We see the company's attempts to recover from the devastating effects of the September 11th attacks. But **we** know that more can **be** done. Approval of United's application to serve Washington National **from Los Angeles** may be that "more" we're looking for.

Los Angeles is one of United's hubs in the West Coast. In serving Washington National from this hub, United would not only transport the largest number **of** travelers to our nation's capital but **would** also give them the greatest number of choices than **any** other carrier proposing the same service. Simply put, our company can provide the greatest number **of** travelers with the greatest number of flights to the greatest number **of** destinations. **This** will surely help us on our road to recovery.

Help us to better serve the Los Angeles area, approve United's application to provide non-stop service between LAX and Washington National. Thank you for your attention to this important matter to United's employees.

Yours Truly


Paul M. Upp
Director - Maintenance Services